**ST ANTHONY’S HEALTH CENTRE**

**RESULTS OF OUR FRIENDS AND FAMILY TEST – OCTOBER 2023**

**0 patient took part in our Friends and Family Test at the surgery.**

**5 patients took part online via our website** [**www.stanthonyshealthcentre.nhs.uk**](http://www.stanthonyshealthcentre.nhs.uk)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Very Good | Good | Neither Good or Poor | Poor | Very Poor |
| At the surgery | 0 | 0 | 0 | 0 | 0 |
| Via the website | 5 | 0 | 0 | 0 | 0 |
| Total | 5 | 0 | 0 | 0 | 0 |

***A SELECTION OF COMMENTS RECEIVED….***

1. **Josh was so caring today towards my cousin. Josh was thorough sent my cousin into Hospital Rvi. He was then transferred to Ward 29 Freeman. Thankyou Josh for your Care and Professionalism.**
2. **Dr was very supportive/helpful with my issue, and I felt more confident and reassured when leaving and receive a quick response off next steps**
3. **I used the messaging service to inform the practice that was having what I thought were age related problems within 2 hours someone from the practice rang me and I was able to arrange an appointment to see a doctor the same morning I had contacted them**

**Thank you for your comments. If you have any suggestions as to how we could improve our service to you, please don’t hesitate in contacting us. All feedback is appreciated. ☺**