**ST ANTHONY’S HEALTH CENTRE**

**RESULTS OF OUR FRIENDS AND FAMILY TEST – AUGUST 2024**

**0 patient took part in our Friends and Family Test at the surgery.**

 **3 patients took part online via our website** [**www.stanthonyshealthcentre.nhs.uk**](http://www.stanthonyshealthcentre.nhs.uk)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Very Good | Good | Neither Good or Poor  | Poor | Very Poor  |
| At the surgery | 0 | 0 | 0 | 0 | 0 |
| Via the website | 2 | 1 | 0 | 0 | 0 |
| Total | 2 | 1 |  | 0 | 0 |

***A SELECTION OF COMMENTS RECEIVED***

1. **How easy it is and how quickly and efficient the team were in dealing with my health issues from e consult to the receptionist calling me to book an appointment to seeing a GP who might I say gave me a full mot and actually listened to me and how amazingly supportive and understanding he was five stars couldn't fault my experience.**
2. **Pleasant friendly and efficient**

**All replies are anonymous, if you have made a comment and would like to discuss it further, please do ring the surgery on 0191 219 6100.**

**If you have any suggestions as to how we could improve our service to you, please don’t hesitate in contacting us. All feedback is appreciated. ☺**