**ST ANTHONY’S HEALTH CENTRE**

**RESULTS OF OUR FRIENDS AND FAMILY TEST – APRIL 2024**

**0 patient took part in our Friends and Family Test at the surgery.**

**7 patients took part online via our website** [**www.stanthonyshealthcentre.nhs.uk**](http://www.stanthonyshealthcentre.nhs.uk)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Very Good | Good | Neither Good or Poor | Poor | Very Poor |
| At the surgery | 0 | 0 | 0 | 0 | 0 |
| Via the website | 4 | 3 | 0 | 0 | 0 |
| Total | 4 | 3 | 0 | 0 | 0 |

***A SELECTION OF COMMENTS RECEIVED….***

1. **I was given an appointment with in the hour & the GP I saw who hasn't seen me previously & given my history she listened to me & made me feel at ease when I was having difficulty explaining my condition & the multiple symptoms that had started to return & progressively worsen & referred me back to my Neurosurgeon as I requested which left me feeling so relieved & a lot less anxious over the thought my condition becoming worse before I'd be listened too, St Anthony's Drs over all have been amazing over the years, given my history with my old GPs, in my opinion this surgery is second to none.**

**Thank you for your lovely comments.**

**If you have any suggestions as to how we could improve our service to you, please don’t hesitate in contacting us. All feedback is appreciated. ☺**