**ST ANTHONY’S HEALTH CENTRE**

**RESULTS OF OUR FRIENDS AND FAMILY TEST – FEBRURAY 2023**

**0 patients took part in our Friends and Family Test at the surgery.**

 **8 patients took part online via our website** [**www.stanthonyshealthcentre.nhs.uk**](http://www.stanthonyshealthcentre.nhs.uk)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Very Good | Good | Neither Good or Poor  | Poor | Very Poor  |
| At the surgery | 0 | 0 | 0 | 0 | 0 |
| Via the website | 8 | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 | 0 |

***A SELECTION OF COMMENTS RECEIVED….***

**Staff very friendly, caring and understanding**

**I always get a reply from my online questions. Prompt and efficient and always helpful and friendly**

**Fantastic service**

**I went anxious & was seeing a doctor I hadn't seen before but she ended up being one of the loveliest doctor I've ever seen & made me feel so at ease :)**

**If you have any suggestions as to how we could improve our service to you, please don’t hesitate in contacting us. All feedback is appreciated. ☺**