**ST ANTHONY’S HEALTH CENTRE**

**RESULTS OF OUR FRIENDS AND FAMILY TEST – AUGUST 2022**

**9 patients took part in our Friends and Family Test at the surgery.**

**1 patients took part online via our website** [**www.stanthonyshealthcentre.nhs.uk**](http://www.stanthonyshealthcentre.nhs.uk)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely  Unlikely |
| At the surgery | 5 | 4 | 0 | 0 | 0 |
| Via the website | 0 | 0 | 0 | 0 | 1 |
| Total | 5 | 4 | 0 | 0 | 1 |

***A SELECTION OF COMMENTS RECEIVED….***

1. **I have got good advice, support, and service**
2. **Always been very good whenever I have needed a GP /nurse**
3. **I have no problems with the surgery. They are friendly and a great help always**
4. **I submitted a data subject request letter that was refused by the reception desk….**

**Response. Thank you all for your positive comments.**

**Re number 4, this was a longer response that printed. This has been discussed with the people involved.**

**If you have any suggestions as to how we could improve our service to you, please don’t hesitate in contacting us. All feedback is appreciated. ☺**