**ST ANTHONY’S HEALTH CENTRE**

**RESULTS OF OUR FRIENDS AND FAMILY TEST – MARCH 2022**

**0 patients took part in our Friends and Family Test at the surgery.**

**2 patients took part online via our website** [**www.stanthonyshealthcentre.nhs.uk**](http://www.stanthonyshealthcentre.nhs.uk)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely  Unlikely |
| At the surgery | 0 | 0 | 0 | 0 | 0 |
| Via the website | 0 | 0 | 0 | 0 | 2 |
| Total | 0 | 0 | 0 | 0 | 0 |

***A SELECTION OF COMMENTS RECEIVED….***

**LOAD OF CRAP. NO HELP AT ALL. NO support for those who need it just some s\*\*t about speaking to their colleague. its on your surgery when something happens to me and I HOPE IT DOES .**

**I have had something found on my lung .After 2 scans .I have been been told that yous have my results .but doctor balfour hasn't got time to give me them .I Am desperately worried that I have lung cancer. (My sister died with lung cancer) so I think my**

**Sadly some negative feedback, however if these patients wanted to contact the surgery maybe we could look into this further for them.**

**If you have any suggestions as to how we could improve our service to you, please don’t hesitate in contacting us. All feedback is appreciated. ☺**