**ST ANTHONY’S HEALTH CENTRE**

**RESULTS OF OUR FRIENDS AND FAMILY TEST – NOVEMBER 2021**

**0 patients took part in our Friends and Family Test at the surgery.**

**1 patients took part online via our website** [**www.stanthonyshealthcentre.nhs.uk**](http://www.stanthonyshealthcentre.nhs.uk)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | ExtremelyUnlikely |
| At the surgery | 0 | 0 | 0 | 0 | 0 |
| Via the website | 0 | 0 | 0 | 1 | 0 |
| Total | 0 | 0 | 0 | 0 | 0 |

***A SELECTION OF COMMENTS RECEIVED….***

**All feedback is helpful. This month one person commented "*They don’t get back to you*" – without knowing the full details behind this comment all we can say it that we always try to reply to requests and queries in a timely manner.**

**If you have any suggestions as to how we could improve our service to you, please don’t hesitate in contacting us. All feedback is appreciated. ☺**