**ST ANTHONY’S HEALTH CENTRE**

**RESULTS OF OUR FRIENDS AND FAMILY TEST – MARCH 2019**

**1 patient took part in our Friends and Family Test at the surgery.**

**0 patients took part online via our website** [**www.stanthonyshealthcentre.nhs.uk**](http://www.stanthonyshealthcentre.nhs.uk)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely  Unlikely |
| At the surgery | 1 | 0 | 0 | 1 | 0 |
| Via the website | 0 | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 | 0 |

***A SELECTION OF COMMENTS RECEIVED….***

**One patient had “high praise” for the GPs at the surgery, but felt disappointed in other areas hence the 2 responses.**

**PRACTICE RESPONSE: Both praise and criticism is always welcome. We take on board all comments and strive to improve from them.**

**Thanks**

**☺**