

**ST ANTHONY'S HEALTH CENTRE
RESULTS OF OUR FRIENDS AND FAMILY TEST - APRIL 2017**

**0 Patients took part in our Friends and Family Test at the surgery.
2 patient took part online via our website www.stanthonyshealthcentre.nhs.uk**

	Extremely Likely	Likely	Neither Likely or Unlikely	Extremely Unlikely	Don't Know
At the surgery					
Via the website	1				1
Total	1				1

COMMENTS RECEIVED....Unfortunately we haven't had many patients taking part this month. One patient did however feel that when they telephoned the surgery they can't get through to us and have to speak to 111.

PRACTICE RESPONSE: Our telephone lines are open from 8:15am to 6:00pm Monday to Friday and any calls out of these times will be transferred to 111 .

Some patients may not be aware that you can book doctor's appointments on line, please ask at reception for details.