

**ST ANTHONY'S HEALTH CENTRE
RESULTS OF OUR FRIENDS AND FAMILY TEST - JANUARY 2017**

**0 patients took part in our Friends and Family Test at the surgery.
2 patients took part online via our website www.stanthonyshealthcentre.nhs.uk**

| | Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely |
|-----------------|------------------|--------|----------------------------|----------|--------------------|
| At the surgery | 0 | 0 | 0 | 0 | 0 |
| Via the website | 2 | 0 | 0 | 0 | 0 |
| Total | 2 | 0 | 0 | 0 | 0 |

A SELECTION OF COMMENTS RECEIVED....

Everyone always courteous, helpful and efficient. The best practice I have ever attended!

PRACTICE RESPONSE: We had a poor response in numbers this month, but on the plus side both patients were very happy and would recommend us! 😊 We'll try harder to get a larger sample next month.