

**ST ANTHONY'S HEALTH CENTRE
RESULTS OF OUR FRIENDS AND FAMILY TEST - JULY 2016**

9 patients took part in our Friends and Family Test at the surgery.

1 patient took part online via our website www.stanthonyshealthcentre.nhs.uk

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely
At the surgery	8	1	0	0	0
Via the website	1	0	0	0	0
Total	9	1	0	0	0

A SELECTION OF COMMENTS RECEIVED....

Great service...receptionists go above and beyond...very accessible especially if you have an urgent problem...quick appointment given...I wouldn't leave...professional and friendly...I recently changed to this surgery due to lack of communication and I've had none of that here...I always get an appointment when I need it

PRACTICE RESPONSE: Hurrah!!!! All positive feedback this AGAIN month. Thank you. We appreciate it

