

**ST ANTHONY'S HEALTH CENTRE
RESULTS OF OUR FRIENDS AND FAMILY TEST - JUNE 2016**

15 patient took part in our Friends and Family Test at the surgery.

1 patient took part online via our website www.stanthonyshealthcentre.nhs.uk

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely
At the surgery	12	3	0	0	0
Via the website	1	0	0	0	0
Total	13	3	0	0	0

A SELECTION OF COMMENTS RECEIVED....

I am happy with this surgery, get lots of support from the doctors...everyone is helpful...they even phone you up to see how you are...friendly and prompt attention...friendly reception...knowledgable admin staff on the desk...good doctors and good receptionists...usually get an appointment reasonably quickly...doctor is easy to talk too, and listens... always friendly and helpful...

PRACTICE RESPONSE: Hurrah!!!! All positive feedback this month. Thank you. We appreciate it 😊