

**ST ANTHONY'S HEALTH CENTRE
RESULTS OF OUR FRIENDS AND FAMILY TEST - FEB 2016**

**23 Patients took part in our Friends and Family Test at the surgery.
0 patients took part online via our website www.stanthonyshealthcentre.nhs.uk**

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely
At the surgery	17	4	2	0	0
Via the website	0	0	0	0	0
Total	17	4	2	0	0

A SELECTION OF COMMENTS RECEIVED....

Staff friendly and caring...ok...great doctor...good service...available appointments...never had a problem...friendly receptionists...great support to me personally...doctors explain in clear terms... very happy... nice doctors...service second to none...

However.... The waiting times... too long to wait in the waiting room...doctors never on time....

PRACTICE RESPONSE: thanks for all your comments, we do appreciate your feedback, which was again mostly supportive this month. Thank you to everyone who took part in the survey for February!