

**ST ANTHONY'S HEALTH CENTRE
RESULTS OF OUR FRIENDS AND FAMILY TEST - Dec 2015**

3 Patients took part in our Friends and Family Test at the surgery.

2 patients took part online via our website www.stanthonyshealthcentre.nhs.uk

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Don't Know
At the surgery	1	2			
Via the website	2				
Total	3	2			

A SELECTION OF COMMENTS RECEIVED....

Good listening.... Friendly and understanding... I'd like to say thanks to the doctors... receptionists not always polite 😞 **sorry to hear that – hope we were just a bit rushed that day and not rude!!**

We only collected a small sample this month...we were a bit busy preparing for the four day close over Christmas, and getting on top of the extra winter workload.

Thanks again to those who took part, as always we appreciate your time. Stay well this winter, we wish all our patients a healthy and happy 2016.

AND IF YOU HAVE NOT HAD YOUR FLU VACC YET THERE IS STILL TIME TO GET ONE – ASK AT THE DESK.