

**ST ANTHONY'S HEALTH CENTRE  
RESULTS OF OUR FRIENDS AND FAMILY TEST - OCT 2015**

**29 Patients took part in our Friends and Family Test at the surgery.  
2 patients took part online via our website [www.stanthonyshealthcentre.nhs.uk](http://www.stanthonyshealthcentre.nhs.uk)**

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Don't Know
At the surgery	21	10		1	1
Via the website	2				
Total	23	10		1	1

***A SELECTION OF COMMENTS RECEIVED....***

**Everyone should have treatment at this service...No Problems... my appointment lasted 40 minutes, the doctor still had a smile at the end, he looked into everything....very friendly and understanding.....I have had no problems with this surgery ever...everyone is polite and helpful...would not go anywhere else...staff first rate and service first rate... always do their best.... Doctors please be quick!....harder now to get an appointment...some doctors aren't the same as others, some don't listen.....the doctors are helpful and so is the pharmacy next door**

**PRACTICE RESPONSE: thanks for all your comments, we do appreciate your feedback, which was again mostly supportive this month. Thank you to everyone who took part in the survey for October!**