

**ST ANTHONY'S HEALTH CENTRE
RESULTS OF OUR FRIENDS AND FAMILY TEST - AUG 2015**

**11 Patients took part in our Friends and Family Test at the surgery.
4 patients took part online via our website www.stanthonyshealthcentre.nhs.uk**

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Don't Know
At the surgery	9	1	1		
Via the website	4				
Total	13	1	1		

A SELECTION OF COMMENTS RECEIVED....

A very good caring service that provides excellent care...Doctor listens to you when you see him... Waiting times to see a doctor are minimum, and making an appointment is only 2 to 3 days compared to other surgeries...doctors are great...staff are very helpful....get seen straight away no much waiting...

PRACTICE RESPONSE: thanks for all your comments, we do appreciate your feedback, which was unanimously supportive this month. Thank you to everyone who took part in the survey for August!